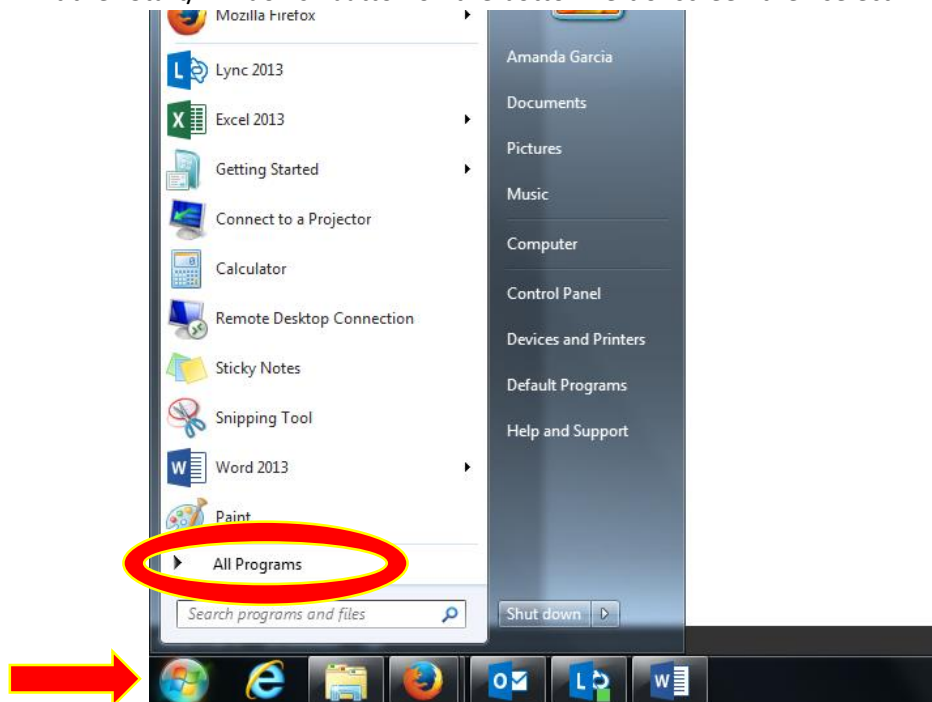
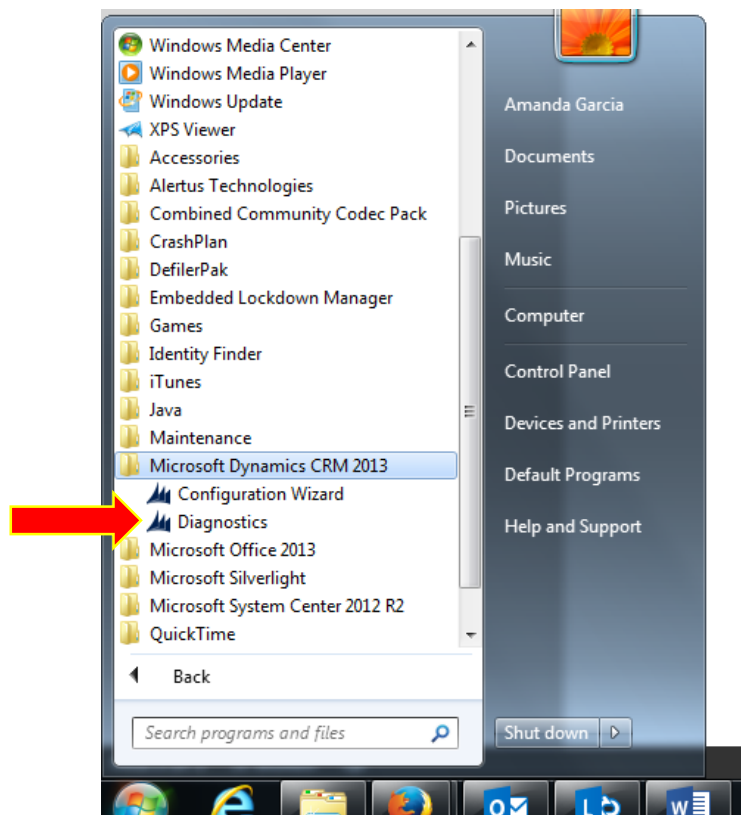


Has the Set-Regarding/Tracking Option Gone Away from Outlook? Try this to add it back:

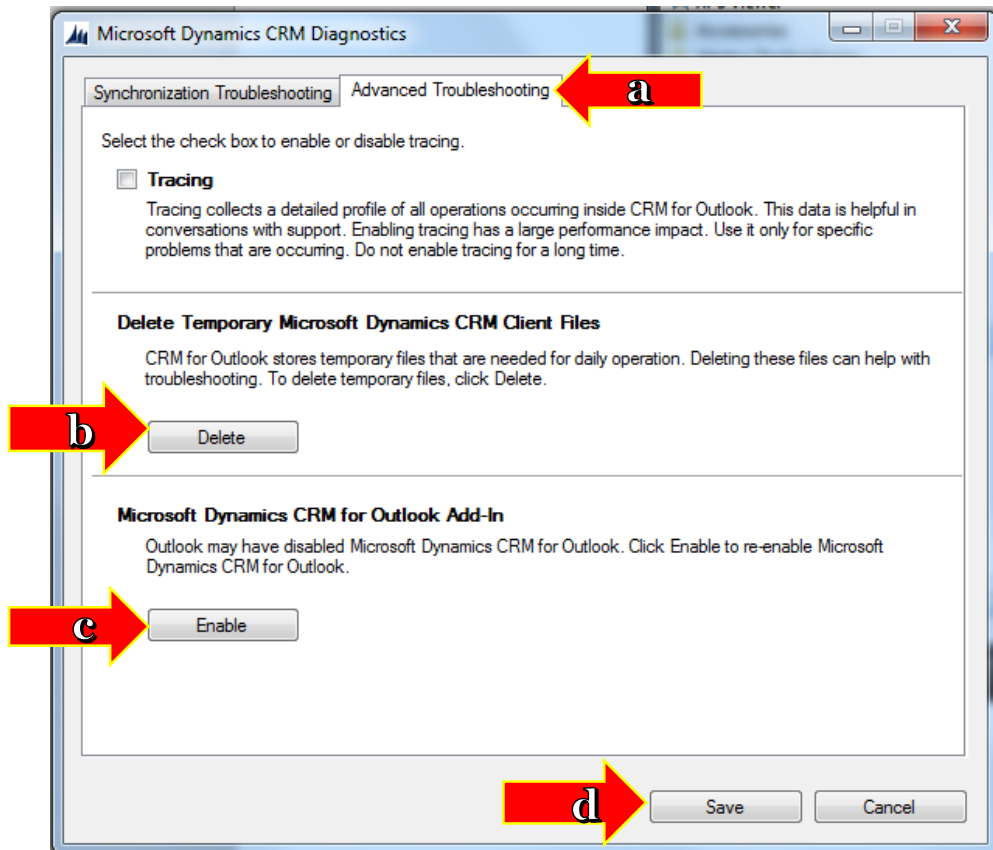
1. Hit the “Start/Windows” button on the bottom left of screen then select “All Programs”



2. Select “Microsoft Dynamics CRM 2013” from menu then click on “Diagnostics”



3. Next steps:
 - a. Click on the “Advanced Troubleshooting” tab
 - b. Select “Delete” under temporary files
 - c. Enable add-ons by clicking on the “Enable” button
 - d. Click on “Save”



4. If Microsoft Office is open, you must close and re-open.

*** If this doesn't work send an email to Global.CRM@utsa.edu.