



**Got Training?**

# **READY** for the new fall **2014 semester?**

We sure are! It's time to race into the fall and take advantage of the professional development opportunities available for you!

## ***Sign up today!***

Take a look at the entire course catalog of available trainings at: <https://MyTraining.utsa.edu>  
Plan your fall trainings & sign up today!

**See you soon in our new classroom in the North Paseo Building – NPB 1.408!**

## ***Courses Include:***

- A Taste of FISH (SD 300)
- Communicating to Connect (SD 429 & 430)
- Customer Service Strategies for Demanding Situations (SD 426 & 427)
- Diversity Awareness MEET on Common Ground (SD 308)
- Emotional Intelligence Overview (SD 292)
- GRIP & Service Excellence (SD 339)
- Listening For Results (SD 304)
- Personal Development Series (SD 280-SD 286)
- Who Moved My Cheese? (SD 250)



- Supervisory Series (SU 500-505)
- Supervisory Case Study – The Reunion: A Closer Look at Training & Development (SU 553)
- DiSC – Team Building (SU 300)
- Four Generations at Work for Supervisors (SU 518)
- Hiring at UTSA – A 3-Step Process to Success (SU 512, 513, 514)

***And much more!!!***

The University of Texas at  
San Antonio  
Human Resources  
Management & Development

**TRAINING & DEVELOPMENT**

<https://MyTraining.utsa.edu>  
(210) 458-4658