

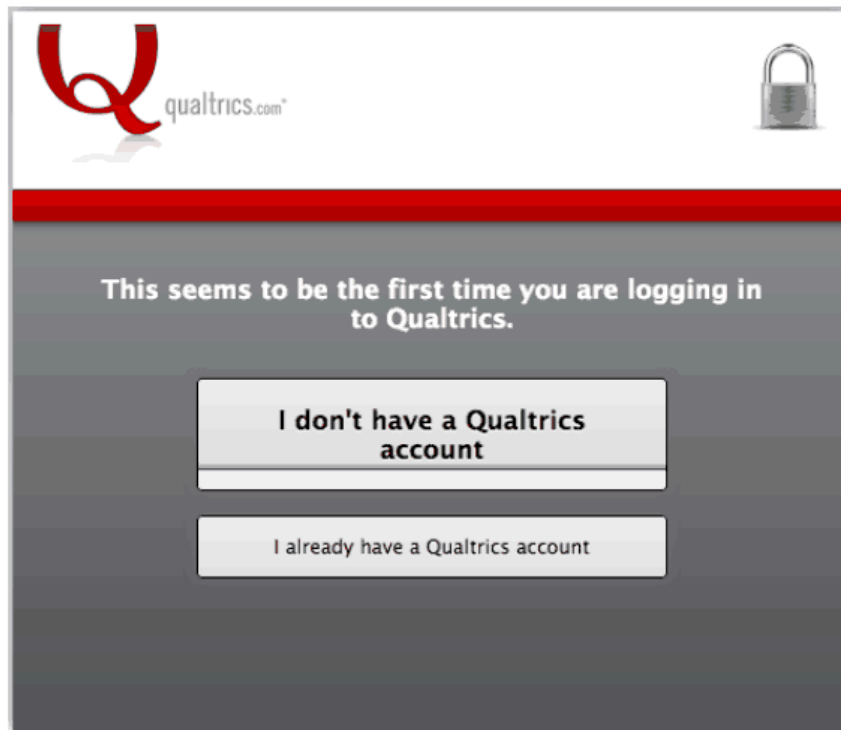
Migrating Users to an SSO Enabled Brand

[Users where the origin brand does NOT have SSO enabled](#)

[Users where the origin brand DOES have SSO enabled](#)

Users where the origin brand does NOT have SSO enabled

1. Have the user go to the SSO enabled brand's login page.
2. Have the user log in with their SSO credentials
3. The user will see the following screen:



4. Have the user select the option that says "I already have a Qualtrics account"
- *Note: If they select "I don't have a Qualtrics account, this will create a brand new account. This will not carry any of their previous surveys/data

5. The user will see the following screen:

The image shows a Qualtrics login migration screen. At the top left is the Qualtrics logo (a red 'Q' with a stylized 'q' below it) and the text 'qualtrics.com'. At the top right is a small icon of a padlock with a yellow keyhole. Below the header is a red horizontal bar. The main content area has a dark gray background. It contains the text: "Your organization has changed the way you log in. Enter your existing login information to migrate to the new login system." Below this text are two input fields: "Email / Username" and "Password". To the right of the "Email / Username" field is a button labeled "Migrate Account". Below the "Password" field is a link that says "I don't have a Qualtrics account".

6. Have the user enter in their old accounts username and password and click on Migrate Account