

Excerpt from
“Student Services for Distance and Online Students”
Hanover Research Report (Spring 2020)

Key Takeaways for COEHD Instructors

- Create opportunities for peer interaction and learning.
- Offer resources for developing study skills and time management.
- Make accessibility a priority (support students with special needs and different cultural and linguistic backgrounds). Work closely with the division of Academic Innovation and the Office of Digital Learning to make sure that your course activities and materials are accessible to all learners (Email: academicinnovation@utsa.edu Phone: 210-458-4520).
- Connect course activities and learning objectives to students’ career goals.
- Make sure that students are aware of learning and support services offered at UTSA, like the online tools offered by the library (<https://lib.utsa.edu/online-services-and-faqs>) and the Writing Center (<https://www.utsa.edu/twc>).

For questions related to technology in COEHD, please contact COEHD Technology Support Services (Email: coehdtechx@utsa.edu Phone: 210-458-4035).