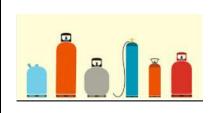
# **UTSA** Purchasing and Distribution Services

# **Cylinder Gas Buying Guide**







### **Products and Services**

The contract below provides a "full catalog" product offering to supply cylinder gases and related cylinder and bulk gas equipment. A partial listing of available products and services include:

- Core Specialty Lab Gases, Gas Mixtures and Rare Gases
- Bulk and Micro-bulk Gases
- Process Chemicals and Semiconductor Grade Gases
- Dry Ice and Storage Equipment
- Carbon Dioxide
- Refrigerants Supply and Recycling Services
- Industrial Gases, Welding Equipment and Supplies (including lease options)
- Laboratory Safety Equipment and Personal Protective Equipment (PPE)
- Lecture Bottle Replacement Program
- Emergency Response Services
- Lab Design Services and Custom Gas Management Systems
- Turnkey Cryogenic Solutions for Life Sciences Research

# **Preferred Supplier**

#### **Airgas**

VID: 0000008194 Tom Settle Account Manager Phone: 210-389-3525

Email: tom.settle@airgas.com

# **Contract Information**

**Contract Period:** 10/01/2014 – 09/30/2019 plus one- to five-year option

**Contract Number: CNR01362** 

**GPO Agency:** E&I

# **UTSA** Purchasing and Distribution Services

# **Cylinder Gas Buying Guide**

### **How to Order**

## Registration

- End-users should contact Airgas service representatives to set up a new account.
- Airgas service representative will notify end-user when setup is complete through email.
- Once an account is set up and approved, department user(s) are required to log in to Airgas
  website at <a href="www.airgas.com">www.airgas.com</a>. Please do not complete the online registration form as Airgas
  representative(s) will request online access for each account in order to keep accounts from
  being used by others on campus.
- **NOTE:** An activation email will be sent to you when the account is ready for use.

## **Rowdy Exchange**

- Create a "zero" dollar non-catalog requisition in Rowdy Exchange. The requisition will be converted to a purchase order that will be used for tracking purposes only.
- For line description, enter "Cylinder Gases for FY18." Also include a department contact name and phone number as a point of contact for the department in the line item description.
- The resulting PO number will be used during the online ordering process on the Airgas website.

#### **Online Order Processing**

- Cylinder gas orders and cylinder pickup requests will be placed online at the Airgas website at <a href="https://www.airgas.com">www.airgas.com</a>.
- If ordering gases other than non-flammable gases, including argon, carbon dioxide, helium, nitrogen, neon and oxygen, contact Environmental Health Safety and Risk Management at 210-458-5250 or Wendy McCoy at 210-458-6101.
- Pricing reflected on the website will be actual UTSA cost based on the E&I agreement.
- A \$5 delivery fee will apply to each order placed. Cylinder pickup orders should not incur charges. If pickup charges are applied to invoice, notify the Airgas Account representative immediately for credit.
- Deliveries will be shipped to the lab location designated when the account was established. Verify accuracy of delivery address prior to order completion.
- For cylinder pickup, please put in notes at the bottom of the order and note that gas is to be picked up.
- Note any special delivery instructions in the "notes" section. Provide any special information, such as phone numbers, for lab access or specific times for delivery.
- Check "On Account" for payment method. DO NOT USE PROCARD
- Reference your new Rowdy Exchange PO number for your lab/department in the "P/O number" field.
- Review order and click the "Checkout" button to complete and place order.
- Record order number for future reference or to check order status.

# **UTSA** Purchasing and Distribution Services

# **Cylinder Gas Buying Guide**

## **Delivery and Receiving**

- Gas cylinders will be delivered to lab location used for the ordering account.
- Most deliveries will be made the next delivery day if placed prior to 2 p.m. Delivery days are Wednesday and Friday, but exceptions can be made upon request. Contact Airgas representatives for assistance.
- Ask for a delivery receipt from driver and file for payment purposes.
- Notify delivery driver of any empty cylinders that need to be picked up. Ensure that deliveries for other orders made simultaneously are credited/debited on individual accounts.

### **Invoicing and Payment**

- Rental charges will be invoiced using department account used for order placement once a month.
- Invoices will be sent directly to ordering department, and are available via the Airgas website.
- Upon department receipt of the invoice, process for payment utilizing a non-PO voucher process in PeopleSoft. For assistance with the non-PO voucher process, contact Disbursements and Travel Services at 210-458-4213.

## **Questions, Help or Customer Service**

210-458-4060	RowdyExchange Assistance
210-458-4060	Purchasing Assistance
210-458-4213	Disbursements Assistance
210- 389-3525	Tom Settle (Airgas Representative)
210- 337-7255	Airgas Direct Office Line

In case of an emergency or for assistance after hours, call 210-337-7255.